

SEWER & WATER BILLING



OVERVIEW SoftRight's Sewer & Water Billing application tracks and manages the complete billing cycle for either or both utilities.

The application provides utility billing administrators, water and sewer departments or departments of public works with a powerful software solution that manages information throughout each stage of the billing process including imports, exports, commitments, bills, payments, inquiries and account information.

Multiple active billing cycles and multiple rates are accommodated. The system allows for separate or combined bills for all applicable utilities. An integrated work order component tracks all related field activity.

UTILITY BILLING MANAGEMENT

- Water and sewer as separate or combined bills
- Multiple billing frequencies with active billing cycles and read types as well as multiple billing rate capability
- Meter import interface with click of a button functionality
- Online access for consumption history, readings, read dates and bill amounts
- Calculates and posts late fees and interest
- Deduction meter functionality
- Meter swap out tracking
- Auto-estimation functionality based on last 4 or last 12 reads
- Consumption or flat rate billing

BILLING & READS

- Complete billing history for all accounts including those with multiple meters
- Billing cycle management to accommodate multiple cycles or billing delays

CONSUMPTION ANALYSIS

- Consumption variance management and real-time entry calculations
- Consumption and charge analysis by classification or sub-classification
- Exception reporting will flag bills based on user-specified consumption increases

WORK ORDERS

- Manage and report on repairs, swap outs and other maintenance
- Displays usage history and account status as well as all related meter and account information
- Accommodates unlimited amount of characters for detailed field reporting

FULLY INTEGRATED WITH

- Tax Collection
- Treasury Receipts
- Accounts Payable