

Accounting Specialist

Excellent growth potential. Challenging opportunities. A fast-paced, encouraging & fun work environment.

SoftRight, one of the fastest-growing municipal software providers in New England, is seeking a full-time Accounting Specialist to join our expanding Westford, MA office. The ideal candidate should be a self-starter possessing the right mix of municipal accounting experience, computer skills, organizational, and interpersonal skills needed to thrive within an early stage software company.

Our Requirements:

- Accounting experience in a local government environment is strongly preferred.
- Proficiency with municipal accounting software, its functions and reporting tools.
- The personality to manage and resolve client inquiries in a friendly, professional manner.
- Ability to work effectively in a lead role or as part of a team across multiple departments.

Your Responsibilities:

- Act as a key customer support contact for SoftRight's municipal accounting client base.
- Provide remote and on-site training to new and existing customers.
- Utilize your municipal experience to refine SoftRight's existing municipal applications and processes.
- Act as an account manager for a specified group of accounts, which includes managing client updates and communicating enhancements.
- Achieve proficiency with all of SoftRight's applications to provide additional support as needed.

Make Your Future:

SoftRight offers an excellent compensation package including a competitive salary, benefits package and year-end incentives - all in an upscale, convenient location. We have fun at work, so a dynamic personality is a crucial component to succeeding at SoftRight. In addition, an unwavering commitment to customer support is critical.

To apply for this position, please send a resume and cover letter to daniel_hamilton@softright.com or fax them to 978.692.3301, attn: Daniel Hamilton. Hard copies may be sent to:

SoftRight
Attn: Daniel Hamilton
68 Tadmuck Road, Suite 1
Westford, MA 01886

SoftRight is an Equal Opportunity Employer

They say great support doesn't exist anymore.

Our customers disagree.